



At Lanaco we develop and manufacture high performing, multi-functional filter media using natural wool that is used in filtration applications from home ventilation systems to appliances.

Our products help keep people safe, so we must design and manufacture them to the very best quality possible and continuously improve in everything we do as an organisation to keep raising the standards we accept ourselves.

As the leadership team we are committed to ensuring that we understand, meet and maintain the quality standards that are required by our own team, by our customers, the industry and those required by international standards or legislation.

To achieve these things, we will

- Use ISO 9001 (Quality Management Systems) as our quality management framework
- Ensure that we have the processes and systems in place to provide our customers with products they can trust and rely on.
- Listen and engage with our customers, suppliers and our Lanaco team to ensure we deliver the product that is required.
- Provide a safe working environment where our staff can grow, develop, and feel they play an active part in our business.
- Ensure we create a sustainable business that means our organisations will be around for the long term.

We will measure our progress and to do this we will

- Set objectives for the organisation and our people
- Document our processes and plans
- Review our performance to ensure we are heading in the right direction

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